SCHOOL DISTRICT OF SARASOTA COUNTY JOB DESCRIPTION

LIBRARY AUTOMATION SYSTEM AND DIGITAL RESOURCE TECHNICIAN

SALARY SCHEDULE: SSP12

COST CENTER: CURRICULUM AND INSTRUCTION (9054)

QUALIFICATIONS:

- (1) High School Diploma or equivalent.
- (2) Minimum of five (5) years recent experience installing/managing software and operating systems in compliance with district specifications [Windows Server 2000-2003] and working with Mandarin library automation system.
- (3) Experience training personnel in the use of computers and software.
- (4) Demonstrable working knowledge of Outlook, SharePoint, and Microsoft Office.

KNOWLEDGE, SKILLS AND ABILITIES:

Demonstrate computer proficiency. Ability to demonstrate familiarity with local area networks and automated cataloging systems. Ability to analyze, interpret and modify computer applications to meet requirements. Ability to use a variety of electronic sources. Ability to demonstrate knowledge of media-related computer technology. Ability to work alone or as part of a team. Ability to prioritize job responsibilities, remain flexible, and handle multiple tasks in stressful situations. Good time management, organization and people skills. Good oral and written communication skills. [Flexibility. Ability to prioritize. Organizational skills.] Ability to effectively interface with supervisor, coworkers, Information Services personnel, vendors and all other department employees and school/district personnel.

REPORTS TO: Cost Center Head or designee, [Supervisor, Media/Instructional Materials]

JOB GOAL

To assist with the hardware / software support and maintenance necessary for school and department computer circulation / catalog inventory systems to perform effectively.

SUPERVISES: N/A

PERFORMANCE RESPONSIBILITIES:

- *(1) Provide hardware installation/support necessary to maintain computer equipment and peripherals used in Media, Instructional Materials and school media centers and departments, including the library automation system and electronic reference tools.
- *(2) Provide library automation system program <u>and SharePoint resources</u> in-service training to school and department personnel as needed and train school personnel in inventory procedures as requested.
- *(3) Install all library automation system software and other related software programs; such as, operating systems (Windows and others), Mandarin, anti-virus, back-up and security software.
- *(4) Provide timely troubleshooting solutions for network and other software problems as they occur.
- *(5) Collaborate with Information Services personnel in coordinating installation of required network cabling, racks, hubs and patch cables for LANs in school media centers.
- *(6) Maintain current library automation system hardware/software pricing information for dissemination as requested.
- *(7) Maintain inventory of back-up equipment for checkout to schools and install as necessary to keep schools operational.
- *(8) Install computer hardware/software purchased for MIM as needed.
- *(9) Provide routine preventive maintenance on MIM and school-based media computers.

Library Automation System Technician (Continued)

- *(10) Support implementation of digital resources and tools through regular monitoring and updates.
- *(11) Support implementation of digital learning programs/environments aligned with district initiatives as requested.
- *(12) Maintain department district website updates.
- *(13) Carry out assignments to completion with little or no supervision.
- *(14) Maintain a courteous and professional manner.
- *(15) Maintain work area in a safe and secure manner.
- *(16) Use positive, effective interpersonal communication skills.
- *(17) Adhere to high standards of punctuality, regular attendance and appropriate dress.
- *(18) Participate in workshops and training to update skills.
- *(19) Keep supervisor informed of potential problems or unusual events.
- *(20) Respond to inquiries or concerns in a timely manner.
- *(21) Prepare all required reports and maintain all appropriate records.
- *(22) Follow all School Board policies and department policies and procedures.
- *(23) Exhibit interpersonal skills to work as an effective team member.
- *(24) Demonstrate support for the School District and its goals and priorities.
- *(25) Perform other incidental tasks consistent with the goals and objectives of this position.

PHYSICAL REQUIREMENTS:

Medium Work: Exerting up to 50 pounds of force occasionally, and/or up to 20 pounds of force frequently and/or up to 10 pounds of force as needed to move objects.

TERMS OF EMPLOYMENT:

Salary and benefits shall be paid consistent with the District's approved compensation plan. Length of the work year and hours of employment shall be those established by the District.

EVALUATION:

Performance of this job will be evaluated in accordance with provisions of the Board's policy on evaluation of personnel.

Job Description Supplement No. 12

*Essential Performance Responsibilities